



ROBINSON
GRAY

Litigation + Business

SAMUEL J. WELLBORN

DIRECT 803 231.7829 DIRECT FAX 803 231.7878

swellborn@robinsongray.com

September 27, 2021

VIA ELECTRONIC FILING

The Honorable Jocelyn Boyd
Chief Clerk / Executive Director
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Re: Application of Blue Granite Water Company for Approval to Adjust Rate
Schedules and Increase Rates

Docket No. 2019-290-WS

Customer Complaint Resolution Report

Dear Ms. Boyd:

For the Commission's information, attached for filing in the referenced docket, please find on behalf of Blue Granite Water Company (the "Company") its Customer Complaint Resolution Report filed pursuant to Commission Order No. 2020-306.

In order to protect customer data, consistent with the discussions in Docket No. 2019-387-A, the Company has removed customer names, account numbers, and other customer information from the Customer Complaint Resolution Report.

A copy of this filing is being provided to the Office of Regulatory Staff and all parties of record.

Kind regards,

Sam Wellborn

Attachment

c w/attachment via email:

Parties of Record (via email)
Donald H. Denton, President (via email)
Dante Destefano, Director, Regulatory Affairs (via email)